

Bharat Heavy Electricals Employees Cooperative Bank Ltd, Tiruchirapalli
Circular No. 4I/2025-2026 dated 01/07/2025
Cyber Security Awareness / Precautions

Important Cyber Security Tips for Our Customers:

1. Protect Your Passwords and PINs

- Use strong, unique passwords for your online banking accounts.
- Keep your PIN confidential — never share it with anyone or write it down near your ATM card.
- Change your passwords and PINs regularly for added security.

2. ATM Usage Safety Tips

- Always use ATMs located in well-lit, secure areas.
- Shield the keypad while entering your PIN to prevent “shoulder surfing.”
- Avoid using ATMs if you notice any suspicious devices or attachments on the machine — these could be skimming devices.
- Retrieve your card and cash immediately and never share your ATM receipt or transaction details publicly.
- Report any lost or stolen ATM cards immediately to the bank.

3. Beware of Phishing and Fraud Attempts

- Be cautious of emails, phone calls, or messages asking for personal or banking information.
- The bank will never ask for your password, PIN, or OTP over phone, email, or SMS.
- Report suspicious emails or messages to our customer service immediately.

4. Monitor Your Accounts Regularly

- Frequently check your bank statements and transaction alerts.
- Report any suspicious or unauthorized transactions immediately to the bank.

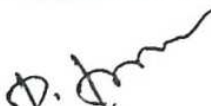
5. Beware of Phishing Scams:

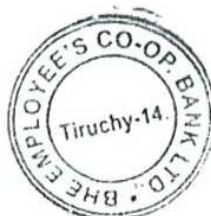
- Do not click on suspicious links or open attachments from unknown emails or messages claiming to be from the bank.
- Always verify the sender's details before responding.
- The bank will never ask for your full password or PIN via email or phone.

6. Reporting Fraud and Cybercrime

- If you suspect any fraudulent transactions or cybercrime, report to the Indian Cybercrime Coordination Centre at 1930.
- Register and Report your incidents on national cybercrime reporting portal <https://cybercrime.gov.in>

For any assistance or to verify suspicious communications, please contact our customer support. ☎ 9487757270


P.PRABHU
Managing Director




H.WILFREDSIMON
Administrator

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